

## Ten things Cohort students need to know about... The Klotz Student Health Center



### 1. Who is eligible

Tseng College Cohort students who are enrolled in 6 units or more may have access to the Klotz Student Health Center after paying the Tseng College Cohort Student Health Center fee to the Student Health Center.

### 2. Student Health Center fees per term for The Tseng College Cohort students

|                  |          |
|------------------|----------|
| Fall 2009 term   | \$108.00 |
| Spring 2010 term | \$108.00 |

### 3. How to sign up

Signing up for access to the health center is strictly voluntary. To sign up, stop by the Klotz Student Health Center and pay your term fee before your appointment. Please bring your photo student identification card along with your payment and identify yourself as a Tseng College Cohort student. There is no refund or proration of the term fee.

### 4. Location/hours

The Klotz Student Health Center is located east of the bookstore, across from NCOD.

Our hours are:

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| <b>Monday, Tuesday and Wednesday:</b><br>7:30 a.m.-5:30 p.m. - Appts & Urgent Care |
| <b>Thursday:</b><br>9:00 a.m.-5:30 p.m. - Appts & Urgent Care                      |
| <b>Friday:</b> 7:30 a.m.-4:00 p.m. - Urgent Care Only                              |

### 5. When to use the Klotz Student Health Center

You may use the health center for wellness service when you are ill or injured or when you are looking for health information and/or counseling. Most services are free and some are low cost.

### 6. How to make an appointment

Call: (818) 677-3666. Tell the scheduler why you want/need an appointment.

### 7. What to bring to your appointment

Bring your student ID, your medical history, and a list of any medications/herbs you are taking.

### 8. Confidentiality

Your medical records are **NOT** available to your parents or tied to your academic record. The health center will not share your medical records without your permission.

### 9. Services

Basic services are free and are provided by our doctors, nurse practitioners, health educators and specialists. Education/counseling is available for nutrition, sexual health and pregnancy, smoking cessation and other substance use. Low-cost services include: pharmacy, laboratory (some free, some low cost), optometry services, dental services, acupuncture, chiropractic and massage therapy.

### 10. In case of a medical emergency – CALL 911

When the health center is closed (after-hours, weekends or University holidays), medical care is available at local urgent-care centers or hospitals.

**Please Note:** Financial responsibility rests with the student. Some local recommendations include:

Northridge Hospital M.C.  
18300 Roscoe Blvd.  
Northridge, CA  
(818) 885-8500

Olive View Medical Center  
14445 Olive View Drive #2B101  
Sylmar, CA  
(818) 364-1555